



319 Whispering Palms Lane
Bradenton, FL 34212
(941) 753-5131

SHIPPING PROCEDURES

How are your shipping charges calculated?

DOMESTIC ORDERS - Shipping charges are based on UPS/Fed Ex shipping rates, using the delivery zip code specified for the delivery zone, and the item's weight & dimensions. Tollis Enterprises reserves the right to change parcel carriers without notice.

INTERNATIONAL ORDERS – For international shipping, we will phone or email you with rate options and quotes.

EXPRESS ORDERS - Contact us to request express shipping availability on products. Our number is 1-941-753-5131.

How long will it take to receive my order?

Depending on the shipping address, you should expect to receive your order in approximately 5 to 10 days. Please note that custom printed orders involving art work may take approximately 14 days.

How do I return merchandise?

All items must be returned in original packaging and be accompanied by a Return Agreement (RA) form with an RA number. Please fill out our online [Return Agreement Form](#). You will be issued an RA# online. Print the completed RA Form and include with your return package. Contact us directly if you have questions, or need further assistance. You may reach us at 1-941-753-5131. Items must be returned within 30 days of purchase to be eligible for refund.

Please feel free to view Tollis Enterprises' complete Terms of Use and Privacy Policy.